



**Eligibility Criteria for Family Support Services:**

Individual, face-to-face support provided by a Family Support Partner

**Qualifications:**

- Family is a resident of Kalamazoo County
- Child is 18 or younger
- Child has a social, emotional, or behavioral challenge or co-occurring disorder (substance use and mental health) that is impairing functioning in two of the following areas: self-care, family life, social relationships, self-direction and learning ability
- Parent/Caregiver is willing to work with Family Support Partner to identify a mutually agreed upon time-limited goal.
- Family commits to 4 face to face meetings with FSP within 3 months

**And one of the following conditions:**

- Family is involved with 2 or more systems (i.e. mental health, juvenile justice, child welfare, education)

**OR**

- Family is engaged in the Child and Family Team process (Wraparound, Family Team Decision-making, Home-based Services or FACT, etc.)

It is the policy of Advocacy Services for Kids to be compassionate and helpful to ALL families that contact ASK. **Families that do not qualify for individual, face-to-face support will be provided with:**

- Information and phone support.
- Referrals to other community resources that might assist them with their family's issues.
- Explanation of ASK's eligibility criteria including:
  - Explanation of why they do not qualify
  - Thorough exploration of additional information that might help them qualify for intensive services.
- Encouragement to contact ASK in the future if they need additional referrals, or if changes to their situation may make them eligible for intensive services.
- An explanation of how they may appeal to the Executive Director for a final review of their eligibility. Eligibility decisions by the Executive Director are final.